**Christopher "Chris" Docherty, PMP**

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* **PROFESSIONAL SUMMARY**

Dynamic Senior Operations Leader, serving in the United States Army for 28-years, attaining the paygrade of Sergeant Major (SGM)/E-9 seeking a long-term career with advancement opportunities across the nation. As a servant leader, empowered others to explore and hone their own special and unique skills to enhance team collaboration and buy-in. Drove success by sound reasoning and judgement to decrease risks to personnel and equipment, reduce costs of operations and maintenance, and lessen time of product/service fulfillment to the end-user. Promoted to the top 1% within the United States Army due to the ability to lead successful teams, instill a winning culture, and exceed expectations despite often less than favorable fiscal and environmental conditions.

* **Conflict Management and Resolution Techniques**: applied conflict resolution guidelines, communication strategies, and mediation principles to help resolve workplace issues effectively and fairly.
* **Team Collaboration and Communication:** skilled at building small cross-functional teams of 7-10 personnel and ensuring internal and external communications are clear, motivational, and in alignment with organizational and team goals for empowerment and effective collaboration.
* **Analytical Decision-Making**: adept at breaking down complex operational issues and providing essential information to facilitate informed decision-making using key data to support sound business decisions.
* **Training and Development:** established comprehensive teaching aids and provided presentations/guides tailored to various team roles and operational needs. Shared best practices and lessons learned to increase productivity across the organization. Directly instructed groups of up to 50 attendees.
* **Self-starter**: multiply deployments to austere locations in Europe, Africa, Asia, and South America often with only the mission and desired end-state for direction and purpose.
* **Safety Champion**: spearheaded safety program resulting in 5000+ hours of incident-free flight operations.
* **Leadership:** directly supervised up to five senior SGMs, creating an operational reach and span of influence of up to 100+ personnel across multiple directorates and sections.
* **Mentorship**: developing subordinates and peers to advancement and promotion due to my direct influence and coaching is a highlight of a 28-year career.
* **Administrative Competencies:** enforcement of organizational policies/procedures through example and accountability of standards. Experienced briefer to senior members and officials coupled with strong verbal and written skills. Generated budget sheets, financial models/forecasts, and cost-benefit analyses.
* **PROFESSIONAL EXPERIENCE**
* **United States Army Special Operations Command, Fort Belvoir, Virginia 2019 – 2024**
* **Course Director / Program Manager / E-9**
* Directed the operations of three distinct but mutually supportive programs (wellness, development, and transition), each focused on supporting a successful adjustment from military-to-civilian life but with separate budgets, personnel, and schedules. To provide program oversight, created and implemented an overarching personnel manning structure, command relationship hierarchy, and an initial operational budget baseline of $150K. All programs have flourished, increased in funding, and continue to be an excellent return on investment resulting in the direct care and support of 500+ unit members over the past 18 months.

Led 30 instructors in the strategic planning and execution of a unique training course including the recruitment, assessment, specialized training, and final selection of personnel for a Special Operations Forces organization tasked with missions against high-value targets. Designed and implemented 10 month/2,492-hour Program of Instruction, $1M+ annual budget, resource scheduling, cost accounting, safety risk assessments & mitigation strategies, vendor contract negotiation, and coordination/control with external vendors. Responsible for annual appraisals and recommended rewards or discipline for all instructors.

Accountable for delivering the quantitative and qualitative goals of providing mission critical personnel to sustain operational requirements within a specific deadline date. Exceeded goals by 30% as course director despite crippling COVID restrictions and a 20% budget reduction. Used Project Management Professional (PMP) tools to identify bottlenecks/constraints of recruitment and assessment issues, developed a training solution which improved throughput of personnel to address critical manning shortages in some areas by 50%. Promoted upgrades of technological hardware and system processes to address backlog of big data sets.

* **United States Army Special Operations Command, Fort Meade, Maryland 2007 – 2018**
* **Detachment Sergeant Major / Maintenance Director / E-9**
* Managed 25 government personnel and 37 civilian contractors for all facets of maintenance and operational readiness for unique and complex platforms. Maintained aviation equipment valued $5.5M+ across multiple facilities and overseas locations.Implemented composite risk management for medium and high-risk training events with 240 hours of zero incidents.

**Contracting Officer Representative / Contract Specialist / E-8**

Administered two critical organization contracts and supervised 35 government contractors as the primary government liaison to C-suite administrator positions of the contractor. Crafted annual: Performance Work Statement, Independent Government Cost Estimates, and Operating Budget. All services provided without delay and in accordance with contractual guidelines under Federal Acquisition Regulation and Defense Federal Acquisition Regulation Supplemental policies.

**Current Operations Officer / Operations Supervisor / E-7**

Coordinated 300+ personnel and 250+ movements deployed to various mission sites.Executed 200+ travel notifications, country clearance messages, and traffic cables ensuring missions were properly resourced and manned. Provided daily briefs to senior officers, equipment forecasts, and partner liaising while maintaining communication and situational awareness of ongoing actions.

* **EDUCATION** | **CERTIFICATIONS**| **QUALIFICATIONS**
* Master of Human Relations | The University of Oklahoma, 2015
* Bachelor of Science in Human Resource Management | University of Maryland Global Campus, 2011
* Joint Special Operations Forces Senior Enlisted Academy | SOCOM, 2017
* Project Management Professional # 3364504 Certification from Project Management Institute, 2022
* Graduate Certificate in Helping Skills in Human Relations | The University of Oklahoma 2015
* Federal Aviation Administration (FAA) Inspection Authorization # 3066184
* FAA Airframe and Power-Plant License # 3066187
* Clearance T5R: Active Department of Defense (DoD) Top Secret (TS) with Sensitive Compartmented Information (SCI) and Counter-Intelligence (CI) Polygraph, expiration date of 26 JAN 2029.